



**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**

**FILED**

04/27/22

03:21 PM

**C2204015**

Douglas Gibson,

Complainant,

vs.

Pacific Gas and Electric Company (U39E),

Defendant.

**ECP Case (C.)** \_\_\_\_\_

**Expedited Complaint**  
(Rule 4.6)

COMPLAINANT	DEFENDANT
<p style="text-align: center;">Douglas Gibson Attn: Charlotte Weatherford 6870 Riverland Drive. #88 Redding CA. 96002 T: 530-318-1528 E-mail: <a href="mailto:matruckerca1969@yahoo.com">matruckerca1969@yahoo.com</a></p>	<p style="text-align: center;">Pacific Gas and Electric Company (U39E) Attn: Steven Frank, Attorney 77 Beale Street, Mail Code B30A San Francisco, CA 94105 T: 415-973-6976 E-mail 1: <a href="mailto:steven.frank@pge.com">steven.frank@pge.com</a> E-mail 2: <a href="mailto:pgetariffs@pge.com">pgetariffs@pge.com</a></p>

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

(A)

Douglas Gibson  
COMPLAINANT(S)  
vs.

(B) Pacific Gas and Electric

PG&E

DEFENDANT(S)  
(Include Utility "U-Number", if known)

(for Commission use only)

(C)

Have you tried to resolve this matter informally with the Commission's Consumer Affairs staff?

☒ YES ☐ NO

Has staff responded to your complaint?

☒ YES ☐ NO

Did you appeal to the Consumer Affairs Manager?

☒ YES ☐ NO

Do you have money on deposit with the Commission?

☐ YES ☒ NO

Amount \$ \_\_\_\_\_

Is your service now disconnected?

☐ YES ☒ NO

COMPLAINT

(D)

The complaint of (Provide name, address and phone number for each complainant)

Name of Complainant(s)	Address	Daytime Phone Number
Douglas M Gibson	6870 Riverland Dr. 88 Redding Ca. 96002	775-220-6198

respectfully shows that:

(E)

Defendant(s) (Provide name, address and phone number for each defendant)

Name of Defendant(s)	Address	Daytime Phone Number
Pacific Gas and Electric		1-800-743-5000

**(F)**

Explain fully and clearly the details of your complaint. (Attach additional pages if necessary and any supporting documentation)

see attached  
2 pages

**(G) Scoping Memo Information (Rule 4.2(a))**

(1) The proposed category for the Complaint is (check one):

☒ adjudicatory (most complaints are adjudicatory unless they challenge the reasonableness of rates)

☐ ratesetting (check this box if your complaint challenges the reasonableness of a rates)

(2) Are hearings needed, (are there facts in dispute)? ☒ YES ☐ NO

(3) ☐ Regular Complaint ☒ Expedited Complaint

(4) The issues to be considered are (Example: The utility should refund the overbilled amount of \$78.00):

Pacific Gas and Electric should correct /  
remove electric bill for \$1064.56  
and all forms of records to collections  
and other agencies.  
Request a letter to support corrections  
from Pacific Gas & Electric.

At the end of July 2016 I traveled from Lake Tahoe California to Redding California around 1pm. I stopped at 6970 Westside Rd #47 where my brother Jay Gibson and his wife were staying but was told by park management to leave. I left my backpack on the dining table with my identification card, social security card and birth certificate and walked to the store about a half a mile away. When I returned my backpack was moved to the floor and the home owner Vesta "Bobbie" Osbourne aka McClain aka Cunha was at the table. At around 430pm my nephew Todd picked me up. The next morning I was looking for my identification card and social security card and found them missing. I called my brother Jay at 6970 Westside Road #47 and asked if he had seen my missing cards. He stated NO.

In late September 2016 I visited/squatted with my brother Jay at 6970 Westside Rd #47. I asked again about my missing cards and Vesta came out of the bedroom with my missing cards. I did not file a police report because I thought nothing of it. I stayed at the Westside residence for around three months without a job yet I did try to look for one. During my stay I contacted my mom in Georgia to help me with a bus ticket to get out of Redding. At the end of December 2016 I finally got a bus ticket paid for by my mom with reimbursement terms. On January 1 2017 I made it to Georgia. I found a job and was hired on January 17 2017. I was employed by Summits Wayside Tavern in Snellville Georgia. Phone # 770 736 1333.

In September 2018 I met Charlotte Weatherford who lived in my home town of South Lake Tahoe California. She came to visit me by plane to Georgia on Southwest Airlines in October 2018 where she drove me to and from work about 10 miles roundtrip. She stayed for a month only to return back to Tahoe with her returning back to Georgia with her truck and trailer.

By November 2018 I was let go and found work at Metro Café in Stone Mountain Georgia. Phone # 770 889 0101. I left Georgia on or around January 24 2019 with Charlotte Weatherford and headed back to Lake Tahoe California. I worked two other short jobs (Jack in the Box and Blue Dog Pizza) before I returned back to my old job of twenty three years at Heidi's Pancake House on Lake Tahoe Blvd. Phone #530 544 8113.

Charlotte and I lived in Lake Tahoe up until October 2019. After the sale of Charlotte's house in September 2020, buying a travel trailer, and traveling to see family, we landed at 6970 Westside RD #18 Redding California in a travel trailer.



In August 2021 I received a letter from a collection agency called CBE Group. My fiancé Charlotte and I contacted this collection agency only to find out that there was a bill in my name from Pacific Gas and Electric. We told them it was a fraud account and directed us to call PG and E collections at 800 933 6933. I called and gave promise for Charlotte to help me with the collection notice. They were extremely rude and verbally attacking. The representatives continuously interrupted us and said we owed the money. Jamie who worked there falsely accused my fiancé of being with me at the house when she was not. We provided tax and check stub documents that supported that I was not at the residence from January 2017 to September 2019. I even filed a police report about this fraud account. The PG and E collections still refused to accept the supporting documents showing I was not at the address of service. After submitting the police report I found incorrect information placed on the police report. My fiancé Charlotte contacted Mary the chief of police's secretary for the Redding Police Department. After several emails and phone calls I was able have Rachel Johnson correct the police report by submitted my check stubs from Georgia and California along with personal identification from Georgia and California to verify myself and proof that I was not in Redding at times in question. Officer Johnson did have to make changes to the years on the corrected police report dated 10/04/2021 which were approved by her supervisor Sargent Meadows.

In September 2021 a lady from PG and E called us and said there was a tape recording of myself opening and approving this fraud account. We asked for a copy of this recording and was denied. She continued to harass and antagonize Charlotte and myself. It came to the point that I had to tell the lady the conversation was over and I had to hang up on her. She called me back and continued her harassing and antagonizing behavior I hung up again. I responded back in October 2021 to the informal complaint requesting this tape recording and a meeting in my town to hear this recording. At this time I submitted the updated police report and other supporting documents.

PG and E continued to let the electrical meter run for over 2 and a half years straight with non-payment and did not turn/shut it off. During this investigation process I have given Charlotte Weatherford to help with this fraud case only to have other parties refuse my request due to my medical issues and disabilities. The owner of the Westside dwelling lived at the address prior to June 2016 to February 2019 only to have the meter stopped due to inactivity in June or July 2019.

- (5) The proposed schedule for resolving the complaint within 12 months (if categorized as adjudicatory) or 18 months (if categorized as ratesetting) is as follows:

Prehearing Conference: Approximately 30 to 40 days from the date of filing of the Complaint.

Hearing: Approximately 50 to 70 days from the date of filing of the Complaint.

Prehearing Conference (Example: 6/1/09):	
Hearing (Example: 7/1/09)	

Explain here if you propose a schedule different from the above guidelines.

**(H)**

Wherefore, complainant(s) request(s) an order: State clearly the exact relief desired. (Attach additional pages if necessary)

Relief Requested for (PG and E) bill for \$1064.56 be removed from Douglas Gibson's Records including Collections

**(I)**

**OPTIONAL:** I/we would like to receive the answer and other filings of the defendant(s) and information and notices from the Commission by electronic mail (e-mail). My/our e-mail address(es) is/are:

MATRUCKERCA1969@YAHOO.COM

**(J)**

Dated Redding, California, this 13<sup>th</sup> day of March, 2022  
(City) (date) (month) (year)

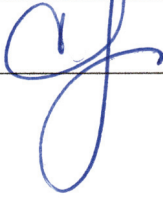
Douglas M. Gibson  
Signature of each complainant

**(MUST ALSO SIGN VERIFICATION AND PRIVACY NOTICE)**

(K)

## REPRESENTATIVE'S INFORMATION:

Provide name, address, telephone number, e-mail address (if consents to notifications by e-mail), and signature of representative, if any.

Name of Representative:	Charlotte Weatherford
Address:	6870 Riverland Dr. 88 Redding Ca. 96002
Telephone Number:	(530) 718-1528
E-mail:	Matruckerca1969@yahoo.com
Signature	

**VERIFICATION**  
(For Individual or Partnerships)

I am (one of) the complainant(s) in the above-entitled matter; the statements in the foregoing document are true of my knowledge, except as to matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

**(L)**

Executed on 03-13-2022, at Redding, California  
(date) (City)

  
(Complainant Signature)

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**VERIFICATION**  
(For a Corporation)

I am an officer of the complaining corporation herein, and am authorized to make this verification on its behalf. The statements in the foregoing document are true of my own knowledge, except as to the matters which are therein stated on information and belief, and as to those matters, I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

**(M)**

Executed on \_\_\_\_\_, at \_\_\_\_\_, California  
(date) (City)

\_\_\_\_\_  
Signature of Officer

\_\_\_\_\_  
Title

**(N) NUMBER OF COPIES NEEDED FOR FILING:**

If you are filing your formal complaint on paper, then submit one (1) original, six (6) copies, plus one (1) copy for each named defendant. For example, if your formal complaint has one defendant, then you must submit a total of eight (8) copies (Rule 4.2(b)).

If you are filing your formal complaint electronically (visit <http://www.cpuc.ca.gov/PUC/efiling> for additional details), then you are not required to mail paper copies.

**(O)** Mail paper copies to: California Public Utilities Commission  
Attn: Docket Office



505 Van Ness Avenue, Room 2001  
San Francisco, CA 94102

PRIVACYNOTICE

This message is to inform you that the Docket Office of the California Public Utilities Commission ("CPUC") intends to file the above-referenced Formal Complaint electronically instead of in paper form as it was submitted.

Please Note: Whether or not your Formal Complaint is filed in paper form or electronically, Formal Complaints filed with the CPUC become a public record and may be posted on the CPUC's website. Therefore, any information you provide in the Formal Complaint, including, but not limited to, your name, address, city, state, zip code, telephone number, E-mail address and the facts of your case may be available on-line for later public viewing.

Having been so advised, the Undersigned hereby consents to the filing of the referenced complaint.

Douglas M. Gibson  
Signature

03-13-2022  
Date

Douglas M. Gibson  
Print your name



7:25 PM 83%

**+1 510-874-2220**



+1 510-874-2220



## Recent



**+1 510-874-2220**

Custom

⌂ Thursday, September 16, 202...



**+1 510-874-2220**

Custom

⌂ Thursday, September 16, 202...





The CBE Group, Inc.  
1309 Technology Pkwy  
Cedar Falls, IA 50613

8:00 a.m. - 7:00 p.m. CT Monday-Thursday  
Friday 8:00 a.m. - 6:00 p.m. CST

07/24/21

Call:	(866)312-4492
Creditor:	Pacific Gas & Electric Company
Account Number:	1686466906
CS Number:	21-76782095
Total Amount Due:	\$1,064.56

Dear Doug Gibson:

1686466906-2  
7

Your Pacific Gas & Electric Company account has been referred to CBE Group for collection. Please take this opportunity to pay your account balance in full.

If you cannot pay the full balance, we have many payment options that may meet your individual needs. Please give us a call at (866)312-4492.

Disconnect Date: 07/12/19

Service Address: 6970 Westside Rd Spc 47 Redding, CA, 96001

Unless you notify this office within thirty (30) days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within thirty (30) days after receiving this notice, that you dispute the validity of this debt or any portion thereof, this office will obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request this office in writing within thirty (30) days after receiving this notice, this office will provide you with the name and address of the original creditor if different from the current creditor.

Remember - You can use your tax refund to pay your account.

Aug 2016 - July 2019  
800 933-6933

Brandy

This is an attempt to collect a debt; any information obtained will be used for that purpose.  
This communication is from a debt collector.

NOTICE: SEE REVERSE SIDE FOR IMPORTANT INFORMATION.

PLEASE DETACH AND RETURN LOWER PORTION WITH ENCLOSED ENVELOPE

29\_CDCBEG04\_0302

PO BOX 2635  
WATERLOO, IA 50704-2635  
CHANGE SERVICE REQUESTED

IF PAYING BY CREDIT/DEBIT, FILL OUT BELOW

CARD NUMBER	EXP DATE	SELECT CARD USING FOR PAYMENT	
SIGNATURE		<input type="checkbox"/> VISA	<input type="checkbox"/> MasterCard
		<input type="checkbox"/> DISCOVER	<input type="checkbox"/> AMERICAN EXPRESS
PAYMENT AMOUNT			
ACCT # 1686466906 CS # 21-76782095 REF # 0302 DATE 07/24/21			

CALL: (866)312-4492  
2176782095-30-261-44883899



76655042



Doug Gibson  
6970 Westside Rd Spc 47  
Redding CA 96001-5243

THE CBE GROUP, INC.  
Payment Processing Center  
PO Box 300  
Waterloo, IA 50704-0300

21 07678209500000261 0000000106456 072421 302 1